



Quality Policy Statement

It is our policy to ensure the continual improvement of the company's overall performance, and to aim towards satisfying the expectations and needs of our customers.

To achieve this objective, the Company operates a Quality Management Control System that is described in the Quality Manual and satisfies the requirement of ISO 9001:2000.

Adherence to this policy involves all of the Company's activities and services, and their effects.

This policy is understood, implemented and maintained at all levels within the organization.

The policy includes the setting and publication of our quality objectives and this policy is publicly available.

The Managing Director has the ultimate responsibility for the effective operation of the Quality management System.

Signed: 

Dated: 14th Sept 2005

Mr. Chris Sainsbury – Managing Director

Sainsbury Heating Limited
Unit 11 Cambrian Court
Ferryboat Close
Morriston Enterprise Park, Swansea, SA6 8PZ.